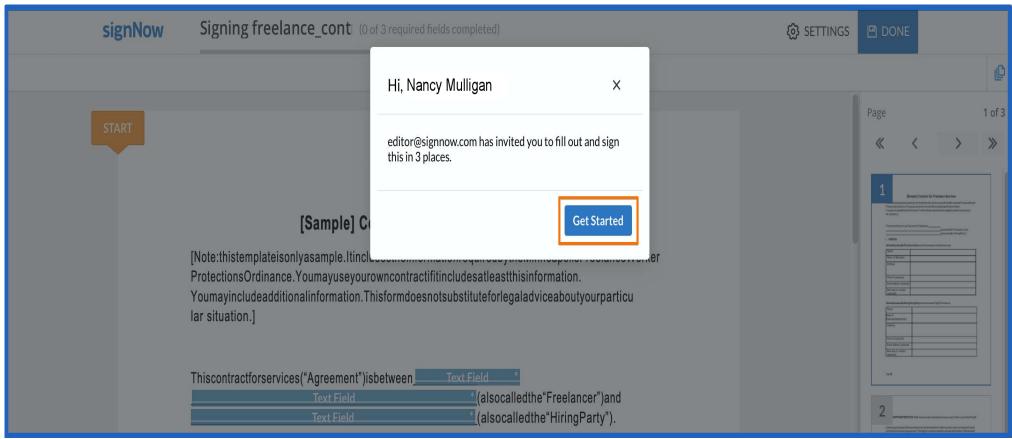
Dear Wings Families

We have been using a program called SignNow since the COVID Pandemic National Emergency began in 2020, while almost everyone was staying at home to avoid getting sick. We have found that we will continue to use it as it helps us serve you faster by getting the signatures we need from you for a variety of documents. Some directions follow to help you sign the documents when you receive them. We will still get some signatures in person when needed. Please do not hesitate to reach out for help at any time!

How do I sign a document?

Regardless of whether you have a signNow account or not, you can sign a document in signNow whenever someone sends you a signature

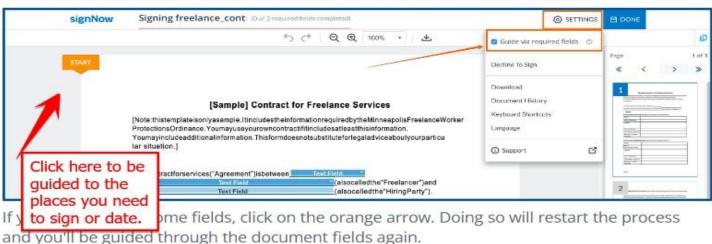


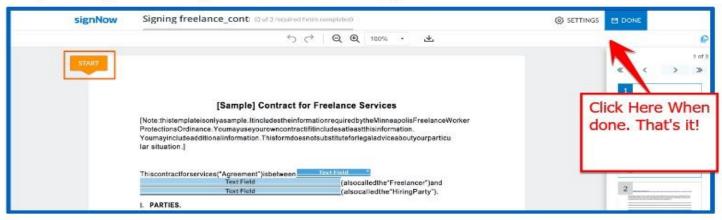
request. As you open a received document, you'll see a pop-up notification telling you who has invited you for signing and how many fields you have to complete. Click Get Started to proceed.

SEE NEXT PAGE

How the Guide Me feature works

Make use of Guide Me so that you don't miss any fields. As you open the document, you'll see orange arrows indicating what fields you should complete. By default, Guide Me will only lead you through the required fields of a document. If you want it to lead you through every field, click **Settings** and remove the tick from the **Guide via required fields** option.





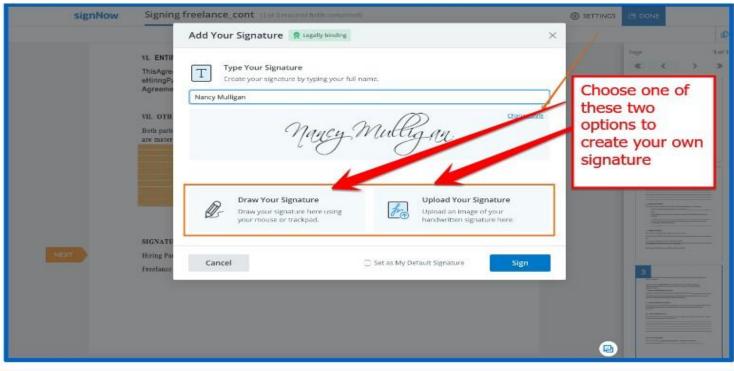
Once finished, click Done in the top right corner.



If you have missed some fields, click on the orange arrow. Doing so will restart the process and you'll be guided through the document fields again. (GO TO NEXT PAGE)

How to sign a document

To sign the document, click on the Signature field and choose how you would like to add your signature. You can type your name, upload a picture of your signature, or draw it using your touchpad, mouse, or screen if you're working from a mobile device.

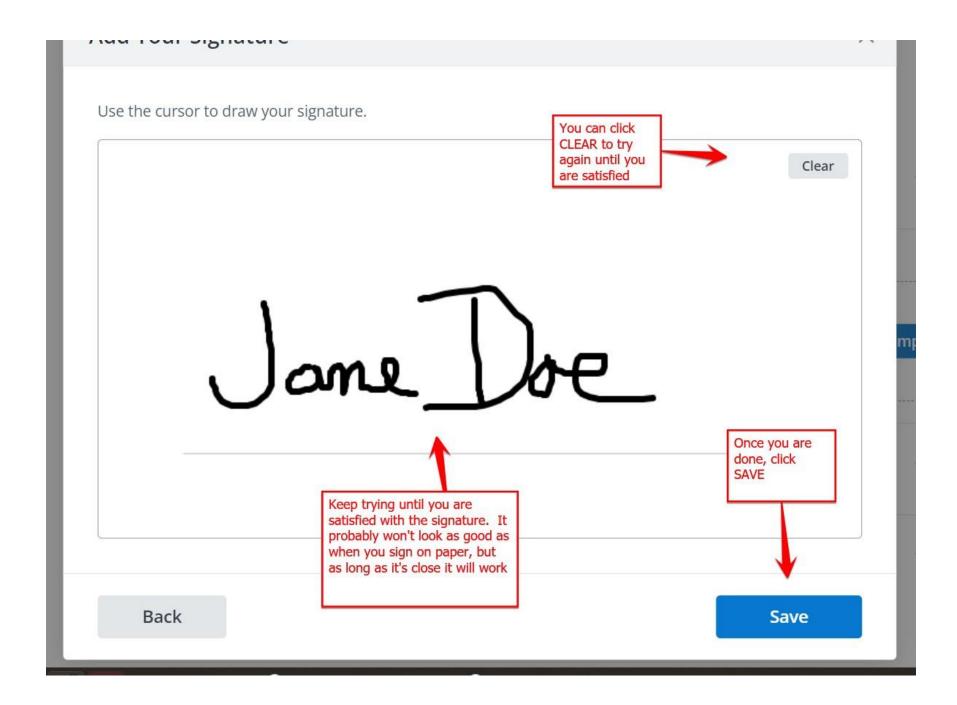


Google Chrome Version 107.0.5304.107

Microsoft Windows 11 Pro 64-bit Build 6.2.9200

Wings can only accept a signature that you create yourself with your finger, screen, or mouse. If you are able to, you can also handwrite your signature and upload it using the Upload your signature option. We cannot accept the pre-drawn signatures that come with SignNow.

GO TO NEXT PAGE



If you have questions or need support, reach out to your care coordinator.