# What is Wraparound?

Wraparound is a family centered, community oriented, strengths based, highly individualized planning process that relies on a balance of formal and informal (natural) supports to help children and families achieve important outcomes while they remain, whenever possible, in their homes and communities. Service planning is accomplished through "wrapping" individual services and natural supports around the child and family, based on their unique strengths and needs.

### Our Core Values

Community Based
Outcome Based
Family Voice and Choice
Strengths Based
Individualized
Culturally Competent
Persistence
Natural Supports
Collaboration
Team Based

# What can you expect from Wings?

- You will be treated with dignity and respect
- Your case managers will help find resources and options for your child and family.
- An individualized plan of action will be developed that honors your family's values, and beliefs.
- Wings is dedicated to serving youth in their homes and communities whenever possible
- Your case manager will help you identify a group of people who care about your child and family to be on your team.
- Your Wings case manager will facilitate team meetings
- Creation of a thorough strengths, needs, and cultural discovery.
- High quality case managers that undergo a certification process with assistance from trainers.

#### **Engagement Phase**

- ~ Orient family to Wraparound
- ~ Help stabilize crises
- ~ Strengths, needs, and cultural discovery
- ~ Engage team members and plan first team meeting

### Planning Phase

4 Phases

- ~ Develop a plan of care using strengths and abilities.
- ~ Brainstorm options to meet needs
- ~ Develop a detailed safety plan

#### **Implementation Phase**

- ~ Implement the plan
- ~ Revisit and update the plan
- ~ Maintain a team
- ~ Handle logistics, refer for services
- ~ Monitor services.
- ~ Measure progress and outcomes

#### Transition Phase

- ~ Plan for formal cessation of Wraparound
- ~ Review and update safety plan
- ~ Celebrate success